

SEND Mediation & Disagreement Resolution Service

After your mediation

Once your Mediation or Disagreement Resolution meeting has taken place the Mediation Service can no longer remain involved. This is to ensure the impartiality of the service. **We will not be able to respond to further enquiries about your mediation once it has taken place.**

If you require ongoing support or information, please look at the frequently asked questions below and see who to contact.

What if I'm not satisfied with the outcome of mediation?

You can appeal the decision the Local Authority has made or the final EHCP directly with the **First-tier SEND Tribunal Service**

[First-tier Tribunal \(Special Educational Needs and Disability\) - GOV.UK](#)

Please refer to the letter you received from the local authority, about the reason you went to mediation, for timeframes and further information.

We would suggest you contact your local **Information Advice and Support Service (IASS)** who will explain how to appeal to the First-tier SEND Tribunal Service. They may also be able to support you making an appeal

[Find your local IAS service](#)

My local authority has not done what they agreed to at mediation, what can I do about this?

Contact the special educational needs team at your local authority, in writing, and ask when the agreed outcome of mediation will happen. You could consider making a formal complaint if you are not satisfied or receive no reply. Information about how to do this will be on your local authority's website.

Your local IASS service will be able to support you with this

[Find your local IAS service](#)

The Special Educational Needs & Disability Regulations 2015 specify that any agreement made in mediation is legally binding, as if ordered by the First-tier SEND Tribunal Service. For more information about this please refer to SEND Regulations 42 and 44

[The Special Educational Needs and Disability Regulations 2014](#)

You may find the organisations below useful.

IPSEA (Independent Provider Special Education Advice)

[\(IPSEA\) Independent Provider of Special Education Advice](#)

SOSSEN!

[SOS!SEN – The Independent Helpline for Special Education Needs – We offer a free, friendly, independent and confidential telephone helpline for parents and others looking for information and advice on Special Educational Needs \(SEN\)](#)